

Resume of George A. Moeser

George A. Moeser
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PROFILE

A highly accomplished and seasoned Information Technology professional with over 10 years experience in corporate and consulting roles. Additional management experience in other industries. Proven successes in bringing corporate goals to fruition.

Management

Managed teams ranging in size from 10 to 250. Responsible for varied functional areas such as Desktop Support, Operational Support, Accounting, Sales Support, and Infrastructure Management.

Software Development

Developed and deployed many different software solutions. Created modeling applications that provided estimates for IT operational support and performance. Developed many analyses and reporting tools. Developed, installed and maintained websites for different market segments. Was Director, Videographer, and Photographer for a departmental mixed media (Flash/Video) presentation.

Financial

Planned and supervised budgets, work force, and infrastructure requirements. Prepared monthly, quarterly, and annual budget reports. Directed outsourcing and vendor management.

Skills

Hands-on experience with major platforms, programming languages, databases, and tools. Proficient in the MS Office suite of applications.

Other Experience

Trucking, Restaurant and US Army Management Experience,
Manager, Company Commander

Education

IBM, Armonk, NY; Atlanta, GA; Dallas TX;
Various project management and financial management courses.

Pace University, Mt. Pleasant, NY
Various business management courses and PC courses.

Computer Processing Institute East Hartford, CT
Certificate - Intensive nine-month curriculum covering RPG, COBOL, PL/1, BAL, JCL, MVS, and Systems Design.

Niagara University, Niagara Falls, NY
B.A. - Majored in Political Science

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Core Competencies

- Client Needs Assessment
- Budget Planning and Oversight
- Documentation
- Effective Verbal/Written Communication
- Help Desk Support
- Infrastructure Management
- Operations Support
- Outsourcing
- Problem Identification/Resolution
- Process /Procedure Improvement
- Programming
- Project Management
- Software Release Management
- Staff / End User Technical Training
- Staff Supervision
- System Installation / Upgrades / Conversion
- Systems Analysis and Design
- Systems Performance Testing
- Vendor Management
- Web Site Administration and Support

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Past Projects

- Blue Cross / Blue Shield (NY) - Claims Payment System
- CBS - Sales Reporting System
- CIGNA - Infrastructure Project Management
- CIGNA - Claims Workflow System
- CIGNA - Claims Imaging System
- CIGNA - Website Development
- City Of New York - Permit Tracking System
- IBM - Accounts Payable
- IBM - Employee Sales / Payment System
- IBM - Sales Registration and Fulfillment System
- ITT - Patent Tracking System
- Jones Hosplex - Diagnosis Reporting
- Lever Brothers - Sales Reporting System
- Orion Capital - Earned Premium Reporting
- Orion Capital - Year 2000 Library Preparation System
- Panasonic - Inventory Control
- Peter Paul - General Ledger Conversion

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Experience

Self Employed

- ***Website development and maintenance***

November 2006 to Present

Designed, developed, and maintained website for various customers and non0profits. Used Dreamweaver 8, HTML, JavaScript, PHP, MySQL, Adobe Acrobat, Illustrator, and Photoshop.

KeyTech Systems, Hartford, CT

- ***Consultant to CIGNA Corporation***

June 2006 to November 2006

Senior Technical Consultant for the CIGNA Tools Development & Support. Redesigned the CIGNA Project Solutions™ website. The home for Project Management assistance at CIGNA. Used Dreamweaver 8, JavaScript, ASP, Adobe Acrobat, Adobe Photoshop, and the MS Office Suite.

KeyTech Systems, Hartford, CT

- ***Consultant to CIGNA Corporation***

November 2005 to April 2006

Senior Technical Consultant for the CIGNA Training department. Developed learning maps for all the Information Technology roles within the corporation. Helped develop role behavior and learning opportunities for all level of IT personnel. The learning maps will be used to load the Learning Management System. Used MS Access, MS Excel.

CIGNA Corporation

November 2001 to April 2005

Project Lead for the newly developed Image Rendering and Claim Workflow Application. Determined infrastructure and work force requirements. Managed the monthly production release process. Supervised the production support team, did performance appraisals Performed hiring interviews. Developed the budget for the department. Managed the transition of production support to offshore resources. Managed the outsourcing vendor relationship. Approved the vendor resources. Used MS Project to establish milestones and insure adherence to all the transition phases, also used MS Project to manage assignments of the training team. Developed a Marketing Tool. Developed a department web page. Project Manager for several ad hoc projects. At various times managed the activities of up to 12 – 15 people. Used MS Project, Vantive, Kintana, UDB, MS Access, MS Excel, MySQL, PHP, PHPNuke, Apache, Websphere, WSAD, HTML, Flash, JSP, W2000 and AIX.

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Howard Systems, Farmington, CT

- **Consultant to CIGNA Corporation**
August 2000 to November 2001

Senior Technical Consultant for the startup of a new eCommerce department. Advisor on infrastructure and work force requirements. Conducted job interviews and recommended staff hiring. Developed a modeling tool for planning staffing requirements that was used across the division. Developed a time tracking tool for department use. Developed a department web page. Project Manager for several ad hoc projects. Provided on-call production support for several eCommerce applications. Used UDB, MS Project, MS SQLServer, MS Access, MS Excel, Visual Age for Java, Visual Basic, HTML, ASP, IIS, and Windows NT.

- **Consultant to CIGNA Corporation**
May 2000 to August 2000

Project Manager for Application Production Readiness. Established infrastructure for applications from development through installation. Planned hardware, software, and networking requirements in a multi-platform environment. Insured adherence to security guidelines. Coordinated all with all the stakeholders to insure successful Implementation. Developed complex MS Project Plans for hardware and software installations.

Ibase Consulting, Farmington, CT

- **Consultant to Computer Associates Inc.**
September 1999 to February 2000

Developed DB2 tools used to perform DBA functions on Platinum Technology's Data Repository. These tools will allow end user to define tables and views of data without knowing the underlying DBA tasks. Using PLI1, DB2, SQL, ISPF, TSO, Clist, Librarian.

- **Consultant to Aetna Insurance Company**
March 1999 to September 1999

Evaluated Aetna desktop software for Y2K compliance. Particularly vendor supplied software packages and off-the-shelf purchased products. Recommended course of action for retirement and replacement. Surveyed both Windows95 and Windows NT platforms. Used Access97, Excel, Word.

Command Systems, Farmington, CT

- **Consultant to Kaiser-Permanente HMO Network**
March 1997 to February 1999

Designed, coded and implemented MIS ad-hoc reporting systems for membership, and claims information systems. Maintained a monthly MIS membership reporting system. Designed and loaded tables in Sybase, Oracle, Access and Approach. Used MS Project, Rexx, RapidSql, SQL-Plus, PL/SQL, Excel, PowerBuilder, InfoMaker, and Lotus123 under Windows95, on a Novell Network.

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- ***Consultant to Orion Capital***

March 1997 to May 1997

Designed, coded, tested, and installed Year 2000 (Y2K) Library Extract System using REXX, Panvalet, TSO, ISPF, and JCL/Utilities. Identified the Source Code, Procedures, and JCL that needed Y2K evaluation, for the Orion Corporate and CT Specialty Groups. This was as a second shift job while at Kaiser-Permanente.

- ***Consultant to Connecticut Specialty Insurance Group of Orion Capital***

March 1996 to March 1997

Designed, coded, tested, and installed a mainframe to client/server database extract system for earned premium reporting. Designed and loaded SQLServer tables with mainframe extracted data. Also developed other extracts for inforce premium and claims information. Used COBOL, REXX, TSO, ISPF, VSAM, WindowsNT, SQLServer, MS Project, Lotus 123, OS/2 Warp 4.0, Novell Netware. Some Powerbuilder Development.

Computer Task Group, Hartford, CT

Consultant to Metra Health Ins.

September, 1.995 to January, 1996

Wrote file conversion programs. Used COBOL, CICS, TSO, ISPF, Endeavor, Panvalet on IBM Mainframes.

IBM

- ***Software Vendor Operations, Atlanta, GA***
Project Manager

July 1993 to July 1995

Project Manager for IS Support of approximately 100 people. Supervised 20 programmers and clerical personnel. Managed department budget and personnel requirements. Performed appraisal reviews. LAN, DBA, and Lotus Notes Administrator. Installed and maintained PC Hardware and Software. Designed, coded, tested, and implemented the Cooperative Software Registration and Software Remarketing Order Fulfillment Systems. Developed a Lotus Notes Sales Opportunity Registration System in conjunction with Lotus Development Corporation. Personally supported six production systems running on mainframe and client/server systems. Used VM and OS/2 operating systems. Languages and software packages used included Rexx, SQL/DS, DB2/2, VisProRexx, QMF, Lotus123, Lotus Notes, Lotus FreeLance, TCP/IP, Neatwind, LANServer, MS Project.

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- **Southbury, Danbury, Hamden, and Milford, CT and Tarrytown, Harrison, NY**
Advisory Programmer
November 1984 to July 1993

Various Programming assignments. Used MS Project, PL/I, IMS, SQL/DS, QMF on VM based Mainframe systems. Other assignments included developing, coding and implementing a distributed Lotus123 VM Capacity Planning tool for the PC. Did Performance testing of a major development system. Developed department budgets and project plans.

Various Consulting Firms, New York, NY
Consultant
September 1977 to November 1984

A wide range of programming assignments as a consultant to a variety of industries. CBS, Sterling Drug, Phillip Morris, Blue Cross/Blue Shield GNY, Lever Brothers, ITT, and Panasonic were a few. Programmed in BAL, PL/I, COBOL, CICS, CLIST, and RPG. Used IMS, SQL/DS, and TOTAL databases.

Skills

<i>Operating Systems</i>	<i>Languages</i>	<i>Databases</i>	<i>Tools/Packages</i>	
AIX	BAL	Access	Adobe Illustrator	MS Project
Apache	Basic	Approach	Adobe Photoshop	Panvalet
Linux	COBOL	DB2	Adobe Premier	PowerBuilder
MVS	HTML	IMS	Dreaweaver MX	PVCS
OS/2	JAVA	MySQL	Endeavor	Rational Rose
VM	Javascript	Oracle	Excel	TSO
WindowsNT	PHP	Paradox	FileNet	Vantive
WindowsXP	PL/1	SQL/DS	Fireworks 4	Visio
WS2000	PL/SQL	SQLServer	Flash MX	VisProRexx
	REXX	Sybase	Hummingbird Exceed	Websphere
	RPG	TOTAL	Kintana	Word
	SQL*PLUS	UDB	Lotus 123	
	TransactSQL	VSAM	Lotus Notes	

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